



## Frequently Asked Questions

### Therabath Model TB6 / TB7

**When is the new Therabath Model TB6 available?** Distributors will be able to order the new units beginning **August 16th, 2010**. Units will not ship until the week of **September 7th, 2010**.

**Will both the Therabath Models TB4/TB5 and the new TB6/TB7 be available?** No. The Therabath models TB4/TB5 are being replaced with the new models TB6/TB7. The new models will begin shipping when the old models inventory has been depleted.

**Is this new unit the same quality as the old Therabath?** Yes. The Therabath Model TB6 carries all of the same safety ratings and is made to the same FDA Class II Medical Device standards. Therabath units are made in the USA and WR Medical follows ISO quality ratings as well.

**Why is the TB6 deeper than the old model? What does this do for me?** The Therabath Paraffin bath is made primarily for Thermootherapy, or heat therapy. The deeper tank (up to 25% deeper than previous models) allows for patients or users to immerse the hand or foot farther in to the wax and cover a larger area of the body. This allows for a larger area to receive the heat therapy. If therapy is not your reason for using the Therabath then the benefit is more applications (up to 15% more) before having to refill the unit.

**This looks like a professional unit; is it for home use too?** Yes. The Therabath was originally designed for portability for patients who were receiving treatments in the physical therapy or doctors office. Though the unit has all of the safety features needed for hospital use, this also makes it the safest unit to have in your home.

**Will the new anodized aluminum tank need to be cleaned often?** Cleaning your Therabath unit is determined by your environment and care when cleaning and preparing the area being immersed in the wax. The aluminum tank will not require more frequent cleaning than previous models. Strong chemicals or cleaning agents are unnecessary and should not be used at any time.

**Why does the green (red for 220V units) light go on and off?** The Therabath unit cycles on approximately 8 - 10 times per hour for a short period of time each cycle. This is normal operation and does not indicate that the unit is not working properly. If the wax, after 8-10 hours, is not completely melted then this may indicate a problem with your unit.

**Does the Therabath have an on/off switch, temperature dial or quick-melt cycle?** No. To safely melt the paraffin, the Therabath will never run in a temperature range that is dangerous or that could burn the user. Because of the time it takes to safely melt paraffin, there is no on/off switch on the bath. Think of your Therabath as a refrigerator - just as you leave your refrigerator on and ready to use, leave your Therabath on too! In fact the Therabath is safer to run than your refrigerator!

Temperature-setting dials may allow the paraffin to physically melt faster, but it may be too hot to use for several hours (it actually has to cool down first!). Units that we have tested have gotten over 165 degrees F (140 degrees would likely burn and so this temperature is very dangerous). The Therabath never reaches above the average running temperature range of 128 to 132 degrees F.